

Terms and Conditions

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You must be 18 years or older to navigate or purchase products from this website

www.SelectVape.com Policy

Fraud Detection:

At Select Vape, we take fraud and theft very seriously. To prevent these things from happening to any consumer / credit card holder, we have implemented several systems to catch fraudulent purchases before the transactions have been finalized and shipped out. With every purchase, we require all valid forums of contact, including: Email address, and telephone number. We reserve the right to immediately cancel, or hold any order that does not have a valid email address, and telephone number. Due to modern day fraud, we are very hands on with our customers. If we believe that the order is fraudulent, or may require additional information, we will require a brief confirmation via telephone. If you do not answer our calls, or emails within 2-3 business days, your order will be cancelled and refunded back to the original card. This means, at our discretion, we will cancel any order that we believe is fraudulent, or, was found to be fraudulent and will refund the full amount back to the card which was used to create that order. This is to protect all credit card holders from fraud. (We reserve the right to refuse service to anyone that we feel is creating, or has created a fraudulent purchase on our website). A major key role in protection, is that you provide a valid/correct email address, and phone number that matches the card you used to purchase the order with. If at any point, we need to reach you for further verification, or to discuss your purchase, we will need to contact you right away. Please double check your contact information, prior to checking out. If you are not able to provide your valid telephone number, and email address, your order will be cancelled. All orders are shipped within 24 hours, if you have not received a confirmation email with tracking information within 24 hours, your order is most likely on hold, and might require additional information. Please contact us immediately at support@selectvape.com so we can verify and release your order.

One of the many systems we have in place is the "Fraud Detection System" by a prestigious third party company. The "Fraud Detection System" looks at items such as purchase history with other retailers, address verification and ip address location just to name a few. The "Fraud Detection System" Software calculates all the information in real time and sends us a score. Orders that are low risk and return a high score are removed from "Fraud Detection System" immediately. Those orders are sent directly to our processing center to be pulled, packaged and shipped. Orders that come back with an average score are re-evaluated. In most cases, those orders are able to be removed from the "Fraud Detection System". For orders that can not be removed from "Fraud Detection System", or, orders that return a low score, those customer are required to go through our "ID Verification" and/or a brief phone call verification process, depending on the score. We reserve the right to cancel any order at any score level if we feel that order is a fraudulent transaction. In the event that a false chargeback is made, we will provide all evidence to the issuing credit card company, of the shipped product, and "delivered to" address. We can also trace the initial order back to the original IP address, and detect the fraudulent persons exact location. We take fraud and ?Chargeback Scams? very seriously, and will pursue the ?Shipped to? and/or IP address for

reimbursement and/or legal action if this type of crime is committed.

Terms And Conditions:

Any claims for DOA, missing parts or damage must be reported within 48 hours of receipt of goods according to the tracking info. There will be no exceptions to this policy, making statements like 'I just noticed it', or 'I just now opened the item' or 'I didn't notice it earlier' or 'I didn't know', or 'I was on vacation/out of town' will not change the enforcement of this policy. We do not guarantee compatibility between items. If you have any questions about compatibility please ask before placing your order. We will not accept returns due to incompatibility. We ship all packages via USPS. It is our responsibility to package and ship all items that are purchased, however we do not have any control over the package once it has shipped. We are not responsible for any damaged, partially missing, lost, misrouted, delayed or not delivered shipments. If any such issues arise you must contact and work with USPS directly to resolve the issue. The products offered by Select Vape are intended for use by responsible adult users over the age of 18 (and the legal smoking age of your state), and are not intended for pregnant or nursing women, children, people with or at risk for heart disease, high blood pressure, diabetes, asthma, or those who are sensitive to nicotine, propylene glycol, or vegetable glycerin. Nicotine is highly addictive and may be dangerous to your health. Nicotine is highly addictive and habit forming. Keep out of reach of children and pets.

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Typographical Errors

In the event that a Select Vape product is mistakenly listed at an incorrect price, Select Vape reserves the right to refuse or cancel any orders placed for product listed at the incorrect price. Select Vape reserves the right to refuse or cancel any such orders whether or not the order has been confirmed and your credit card charged. If your credit card has already been charged for the purchase and your order is cancelled, Select Vape shall issue a credit to your credit card account in the amount of the incorrect price.

Term; Termination

These terms and conditions are applicable to you upon your accessing the site and/or completing the registration or shopping process. These terms and conditions, or any part of them, may be terminated by Select Vape without notice at any time, for any reason. The provisions relating to Copyrights, Trademark, Disclaimer, Limitation of Liability, Indemnification and Miscellaneous, shall survive any termination.

Notice

Select Vape may deliver notice to you by means of e-mail, a general notice on the site, or by other reliable method to the address you have provided to Select Vape.

Miscellaneous

Your use of this site shall be governed in all respects by the laws of the state of California, U.S.A., without regard to choice of law provisions, and not by the 1980 U.N. Convention on contracts for the international sale of goods. You agree that jurisdiction over and venue in any legal proceeding directly or indirectly arising out of or relating to this site (including but not limited to the purchase of Select Vape products) shall be in the state or federal courts located in Los Angeles County, California. Any cause of action or claim you may have with respect to the site (including but not limited to the purchase of Select Vape products) must be commenced within one (1) year after the claim or cause of action arises. Select Vape's failure to insist upon or enforce strict performance of any provision of these terms and conditions shall not be construed as a waiver of any provision or right. Neither the course of conduct between the parties nor trade practice shall act to modify any of these terms and conditions. Select Vape may assign its rights and duties under this Agreement to any party at any time without notice to you.

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Participation Disclaimer

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You agree to indemnify, defend, and hold harmless Select Vape, its officers, directors, employees, agents, licensors and suppliers (collectively the "Service Providers") from and against all losses, expenses, damages and costs, including reasonable attorneys' fees, resulting from any violation of these terms and conditions or any activity related to your account (including negligent or wrongful conduct) by you or any other person accessing the site using your Internet account.

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